



Ms ILLA P SHETH
AGE : 64 yrs.
ADDRESS: 7B, ELGAN ROAD
CALCUTTA - 700 020

Room No. 422
Dt of admission: 15/9/2018
Dt of discharge: 22/9/2018.

History:

was suffering from Acute Sepsis along with SLE and obstructive lung disease.

was recommended TAV. Proceeding under Dr. Ravindra Singh Rao (I will take the liberty of calling him "Dr. Rao" for brevity; exceptionally good human being and a brilliant doctor).

The entire procedure would not have been possible without the assistance / precise permission / highest level of cooperation from Dr. Shilpa Jain.

She was at the reception to receive us when we reached hospital from airport. She made us feel at home. Room was ready, and all arrangements made.

She had seamless arrangements made from registration / billing to transfer to the room.

Rooms and the entire hospital is hygienic, spic & span, and very human friendly. In our stay of 7 days, never ever an untoward incidence has happened. Staff was always friendly and ready to extend a helping hand.

Dr. Ravindra Singh Rao "Dr. Rao" explained all of us the entire procedure, the advantages of minimal invasive procedure, and why was it essential on my wife, ILLA. He was with us, in the morning to see the patients, he was again on the rounds in the late evening. (When does he take rest??) Ensuring the comfort to the patient.

The day before the procedure, during the day all specialists doctors, came and met ILLA,

WENT THRU ILLA REPORTS, WROTE THERE COMMENTS, FOR PREPARATION OF THE PROCEDURE NEXT DAY..

EACH ONE OF THEM SPOKE/EXPLAINED/COMFORTED ILLA.

I HAPPENED TO VISIT ILLA IN ICU(SURGICAL) AFTER THE PROCEDURE. PLEASANTLY SURPRISED AT THE SIZE AND ARRANGEMENTS OF DESIGN FOR DAY LIGHT TO COME IN, TO CHEER UP THE PATIENTS.

TO MY SURPRISE, MR. SHARMA, CEO OF THE HOSPITAL VISITED TWICE TO UNDERSTAND THE WELL BEING OF ILLA.

MR. RAVINDRA SINGH RAO, IS A GOD SEND FOR US, SO IS MS. SUILPA JAIN AND THE ENTIRE TEAM.

I ONLY WISH THAT THE GOOD WORK CONTINUES.

GOD BLESS THE MANAGEMENT.

THANKS & REGARDS

PRADIP. SMETH

21ST SEPT 2018.
